Concur Travel & Expense

ASSIGNING A DELEGATE/ TRAVEL ARRANGER
Assigning a Delegate/ Travel Arranger

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Delegate Overview

Delegate - an employee who is allowed to perform work on behalf of another employee in Concur.

- Request and Expense share delegates. By assigning permissions to a delegate, you are assigning permissions for both Request and Expense.
- You can assign more than one delegate if needed.
- If you would like the delegate to book travel via Concur on your behalf, you will also need to add them as an Assistant/Travel Arranger.
Assigning a Delegate

Steps to Assign a Delegate:

1. On the Concur Homepage, Click on Profile > Profile Settings.
2. Under Request Settings, click on Request Delegates.
3. Once you add the delegate under Request, the delegate will be added to Expense Delegates as well.
Assigning a Delegate

3. Click on Add.

4. Type in employee’s name and once you have the correct individual, click on their information.

5. Select the permissions you want to give to your delegate by clicking on the appropriate permission box.
Delegate Permissions

- **Traveler Permissions:**
  - **Can Prepare** – Prepare Travel Requests and Expenses Reports. However, the delegate cannot submit the Request/Expense Report.
  - **Can View Receipts** - View Receipt Images
  - **Receives Emails** - Receive a copy of Email Notifications (No approval emails)

- We recommended granting all 3 permissions if assigning a delegate the **Can Prepare** permission.
Delegate Permissions

**Approver Permissions:** Approvers will have additional approval permissions to assign to a delegate.

- **Can Approve** - Approve Travel Requests and Expenses Reports without date constraints
- **Can Approve Temporary** - Approve Temporarily (beginning/end date required)
- **Can Preview for Approver** - Preview Travel Request/Expense Report for Approver prior to Approval. Delegate cannot approve. They can either **Send Back** Request/Expense Report or **Notify Approver** they have previewed.
- **Receives Approval Emails** – Delegate will receive a copy of Approval Email Notifications (make sure this permission is checked no matter the other permissions granted). You will still receive the email notifications even though you have assigned a delegate to approve/preview.

- In order to assign a delegate permissions **Can Approve** and **Can Approve Temporary**, the employee must already have approver access in Concur.
**Assistant/Arranger** - an employee who is allowed to book travel on behalf of another employee in Concur.

- You can assign more than one Travel Arranger. However, you can only have one Primary Assistant.
- In order for the Assistant/Travel Arranger to book travel, you will also need to make them a Delegate.
Steps to Assign an Assistant/Travel Arranger:

1. On the Concur Homepage, Click on Profile > Profile Settings.

2. Under Travel Settings, click on Assistants/Arrangers.
Assigning an Assistant/ Travel Arranger

3. Click on **Add an Assistant**

4. Type in employee’s name and once you have the correct individual, click on their information.
5. Assign permissions by clicking the available permissions.
   - **Primary Travel Assistant vs. Travel Arranger** – A Travel Arranger can perform travel functions such as book travel on another employees behalf (check the Can book travel for me box) whereas a Primary Travel Assistant can also receive confirmation emails and notifications from CBT (Christopherson Business Travel) regarding the employees travel and update their profile if needed (check is my primary assistant for travel box).

6. Click **Save**.
   - In order to make someone a Travel Assistant/Arranger, you must also make them a Delegate for Travel Request/Expense.
For more in depth information regarding Concur Travel & Expense, please check out the Concur Handbook and other related documentation at: https://fiscaff.sfsu/travel.com