Concur Travel & Expense

EXPENSE REPORT
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An Expense Report (formerly known as travel expense claim) is required in order to request travel reimbursement for out of pocket expenses, and reconcile US Bank Travel Ghost Card transactions as well as any university paid expenses associated with your travel.

You must have an approved Travel Request in order book any travel reservations (via Concur or outside Concur) and submit an Expense Report.

CSU travel policies are integrated in the system to make for easier reporting, approving, and processing.
Creating a New Expense Report

Creating an Expense if you Booked via Concur...

➢ Under **Upcoming Trips Tab**, in the **Action** column for the completed trip, click **Expense**.

Creating an Expense if you booked outside of Concur...

➢ Under **Requests > Manage Requests**, your active Travel Requests will be listed. If your Travel Request is fully approved, click on **Expense** under **Action** and your Travel Request will automatically link to a new Expense Report as well as populate most required fields.
A Travel Request needs to be linked to your Expense Report. If you started a **New Expense Report**, you need to link your corresponding Travel Request. On the Request Header, click the **Add** button, check the corresponding Request, and click **Add**.

Once the Travel Request is linked, all the Header information from the Request will move over and populate the required fields. In addition, one required field needs to be completed:

- **Is this trip going to be reimbursed by the Chancellor’s Office?** Yes, No?

Click **Next**.
The next step is to add all your travel expenses. Expense Types available:

- Within each Expense Type you can choose to **Itemize**, ** Allocate**, and **Attach Receipt**.
- **Hotel** Expense Type requires **Itemization**.
- You must add a **Personal Car** in your User Profile in order to add **Personal Car Mileage** Expense Type.
To add an expense, first click on New Expense. Then choose the Expense Type. Fill in information. Click Save.

You can also Itemize, Allocate, or Attach Receipt.

Example: Adding a Parking Expense
Example: Adding a Hotel Expense

For International Travel, check Travel Allowance box.

Usually check-out date.

Enter Check-in Date, Room Rate, and Room Tax and Save. This will itemize the hotel charges for each day.

Don’t forget to attach receipt!

If you need to change the amount, just click on the itemized Expense Type and update.
Adding Expenses

- Each Expense Type will have their own set of required fields and configuration.
- Most CSU travel policies are integrated in the system with the use of audit rules. When adding an expense that is out of policy or requires a certain action, an exception may trigger...

  - **Warning**- eligible to continue and submit.
  - **Hard Stop**- cannot move forward and must make correction prior to submission.
Adding Expenses

The **Payment Type** will default to **Out of Pocket**, unless it is a US Bank Travel Ghost Card transaction (airfare booked via Concur) in which it will default to **the US Bank payment type**.

- **Out of Pocket** – all expenses incurred out of your own pocket. For example: personal credit card, cash, etc.

- **Ghost Card – USBank** (US Bank Travel Ghost Card)– Travel paid by US Bank Travel Ghost Card (Airfare booked via Concur Travel) All US Bank Travel Ghost Card transactions will load to **Available Expenses** once posted. From there, you can add the transaction to your Expense Report.

- **University Paid** – expenses paid by the university, either by P-Card, Dept. Travel Card, Direct Pay/Bill, etc.
There are several ways to attach a receipt:

- Scan, Save and upload from your computer.
- Scan and email to receipts@concur.com. (Make sure to verify your email address in your User Profile.)
- Take a picture using your phone and email and submit via Concur Mobile App.

Attaching a receipt to an individual transaction:

- Select the expense type transaction, then click the Attach Receipt button on the bottom right hand corner.
  - Browse, locate, and upload the image from your files.
  - Choose an image from your Available Receipts.
  - You can only attach one file per Expense line item.
  - To add a document, other than a receipt, you will need to use the Attach Receipt function.
All expenses will be charged to the chartfield indicated on your Expense Report Header unless allocated.

For International Travel, please add Class Code 11444 in your chartfield/s.

To allocate charges between multiple chartfields and Expense Types, the transaction must be Itemized and/or Allocated. Itemization (allocating between multiple account codes) must be completed prior to Allocation (allocating between multiple chartfields).

You can either allocate by Percentage or Amount.

We recommend to allocate at the end after entering all your expenses by clicking Details > Allocations.
Expense Reports must be submitted within 60 days from the **Travel End Date**.

- To submit the Expense Report, on the Expense Report page, click the **Submit Report** button. All red exception flags must be cleared before the report can be submitted. Yellow flags are considered warnings, but will not stop the submittal process.

- To see who is approving your reports or to see where your report is in the workflow, open the Expense Report, click **Details > Approval Flow**.
Expense Report Approval Workflow

Expense Report = In-State/Out-of-State/International

Expense Report Submitted → “Report to” Approver → Budget Approver → AP Travel Processor → Expense Report Approved → CFS
If there are any issues with your Expense Report, your report will be sent back along with a comment. Once complete, please resubmit your Expense Report so it can go through the approval workflow again.

Once your Travel Expense Report is fully approved, you will receive email notifications from Concur that your Expense Report is approved and sent for Payment. Then, your reimbursement (if applicable) will be on its way either by mail, or Direct Deposit. To sign up for Employee Reimbursement Direct Deposit: [http://fiscaff.sfsu.edu/content/direct-deposit-authorization-employee-reimbursement](http://fiscaff.sfsu.edu/content/direct-deposit-authorization-employee-reimbursement)
Need More Information?

- For more in depth information regarding Concur Travel & Expense, please check out the Concur Handbook and other related documentation at: https://fiscaff.sfsu/travel.com